



AUTOMATIC PAYMENT OPTIONS

Keany Produce gives you the option of eliminating unnecessary paperwork by making your payments for you by...

- Electronic Funds Transfers
- Automatic Credit Card payments
- To initiate either of these options, please call 301-618-5480

CREDIT PROCEDURES

Please follow the following guidelines when requesting a credit on delivered products...

At Delivery, We Guarantee Satisfaction On Everything.

- Check your delivery thoroughly prior to signing your invoice
- If anything does not meet your standards, inform the driver of the returns and be sure the driver marks the invoice accordingly prior to signing the invoice to insure proper documentation for credit
- Once you have OK'd your order (Less any items you return), you sign for it, indicating you are satisfied with the delivery. And that's it!

After Delivery, Our Guarantee Still Works, It Is Just Limited By These Guidelines:

- If you discover the necessity of returning product after the driver has left the premises, please call Customer Service, or your Account Executive to issue a Return Merchandise Authorization (RMA). When the driver picks up the product on the next business day, a signature will be needed.
- Drivers will not pick up product without an RMA (or an RMA verification number). *Please do this prior to the driver's arrival to expedite your delivery and credit.*
- All credits must be requested within two (2) business days of delivery
- No credits will be issued for Non Stock (cut to order) Pre-Cut items
- All requests for "Credit Only" must be approved by the Credit Department of Keany Produce Company

- If you have any questions at all, please do not hesitate to call! **301-772-3333**